

Leader position in IDP - Innkjøp & driftspartner AS

Location: Trysil, Norway

Position: Assistant team leader in Hotel

The Assistant Team Leader supports the strategic initiatives and objectives of the Housekeeping department, supervises and coordinates activities of housekeepers, assists in the managing and directing of the day-to-day operations, enforces quality and cost control, performs regular housekeeping tasks.

The position is supportive, proactive, hands-on, and business focused, fostering an empowered atmosphere for the team, which could deliver high quality services on time in order to create memorable moments for the guests, let everyone feel welcome and comfortable through the tidy and cozy hotel environment.

What do we offer:

- Assistant team leader position – 50 % administrative/management tasks + 50% cleaning tasks
- Full year position starting from 01.06.2022
- 37h/w
- Possibility of accommodation
- Empowered work atmosphere to grow

What do we require?

- leadership qualities
- work independently and in a team
- responsible/accountable
- self-motivated
- well-organized
- flexible
- punctual
- growth mindset
- communicate in English
-

Advantage

- experience in leadership

Work task:

- Assist in the smooth running of the Housekeeping, where all aspects of the guest service experience are delivered to the highest levels, ensuring both company and hotel standards are attained and adhered to.
- Lead, motivate, empower and collaborate with the team to maximize guest satisfaction, comfort and cleanliness, delivering a positive and responsive approach to enquiries and problem resolution.
- In collaboration with the team leader, ensure that costs and departmental inventory are controlled, productivity and performance goals are achieved.
- Build and maintain effective working relationship with all the partners both internal and external ensuring all communications and activities are undertaken in time.

- Ensure adherence to all legislation where due diligence requirements and best practice activities are planned, delivered and documented for internal and external use, performing follow-up as required.
- Take an initiative in fostering a culture of growth, development and performance while promoting company culture and values.
- Take responsibility for the regular housekeeping duties and tasks, ensuring that all work is carried out in a timely and professional manner

Details about the employment:

- Permanent employment
- Start date 1 of June